

# GOLUK APP USER MANUAL



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## Introduction

Goluk app supports the two major platforms – Android and iOS. Users may preview real-time videos, replay previous videos, manage devices, etc. via mobile client. Through this application, you may also synchronize, edit and share stored videos.

**Note:** Although the app is free and can be used regardless of whether you have purchased a Goluk dashboard camera or not, the app works best when paired with a Goluk device.

## Installation Process

Download Goluk App from App Store or Google Play.

## Connecting Goluk

### iPhone Users

Go to Settings, choose and connect to Golukxxxxxx in Wi-Fi list. Upon connection, open Goluk app. Tap the blue Camera icon on the home page to finish your first binding.

### Android Users

Open Goluk app. Tap the blue Camera icon on the home page, and follow the steps to complete binding. Manual connection in phone settings is not needed.

**Hint:** In case of fail connections during binding, please restart the Camera's power and press the RESET button near the power socket for 6 seconds. Wait for the blue Wi-Fi indicator to flash and then reconnect. If a connection password is required for the Camera, please enter 123456789.

## Account Setup

Open app → Tap "I have Goluk" → Enter your mobile phone number → Receive and enter verification code.

**Note:** If you are unable to receive verification code, please contact customer support and provide your phone number ([service@goluk.com](mailto:service@goluk.com)).

**Note:** You do NOT have to set up an account to be able to use the app to view and edit videos unless you want to share videos, in which case account registration is necessary.


## Have 2 Goluk dashcams? Switch between your devices

Go to Me → Camera Management → Switch to another device → Add Camera → Choose and pair up with your device → Repeat steps from [Connecting Goluk](#).

## Logging Out


Go to Me → General Settings → Log Out.

## Video Quality Settings

Tap the blue camera icon on the home screen → Tap the settings icon  in the top right-hand corner of your screen. Change video quality settings for emergency videos and wonderful videos – choose 1080p for best picture quality or 480p to save storage space.



## Notifications Settings

Tap the blue camera icon on the home screen → Tap the settings icon  in the top right-hand corner of your screen.


### Prompt tone sound

"Prompt tone sound" is the notification sound that alerts users that an emergency video is recording. The volume of the alert can be adjusted.

### Kit sound

"Kit sound" is the notification sound that alerts users that a short video is recording after the MagicKey has been tapped. It can be turned ON or OFF by sliding the ON/OFF button left or right.

## Remove Goluk Logo

Tap the blue camera icon on the home screen → Tap the settings icon  in the top right-hand corner of your screen.

Go to "Show Goluk Logo" and slide the button to the OFF position.

## Video taking

### WDF (Wonderful videos)

To take a short 12s or 30s Wonderful video, tap the blue camera icon in the app to enter recording mode → Tap the red camera icon to start recording (or simply tap the MagicKey to begin recording).

### URG (Emergency videos)

Emergency videos or Urgent videos are automatically recorded and saved when Goluk dashcam detects an accident or when sudden braking occurs.

### LOOP (Continuously recorded videos)

Looping videos are constantly and automatically recorded 3-minute video segments stored on the SD card until it is full, at which point older videos become overwritten by the most recent videos.



## Video Viewing

To view your videos go to “Album”

### LOCAL

In this section, you will see the timeline of all previously saved wonderful (WDF) and/or urgent (URG) videos. The type of each video is specified in the top right-hand corner of the video thumbnail.

### WDF (Wonderful videos)

WDF refers to Wonderful videos, or videos that have been taken and saved by tapping the MagicKey remote. These videos can be 12s to 30s long depending on the video mode you choose.

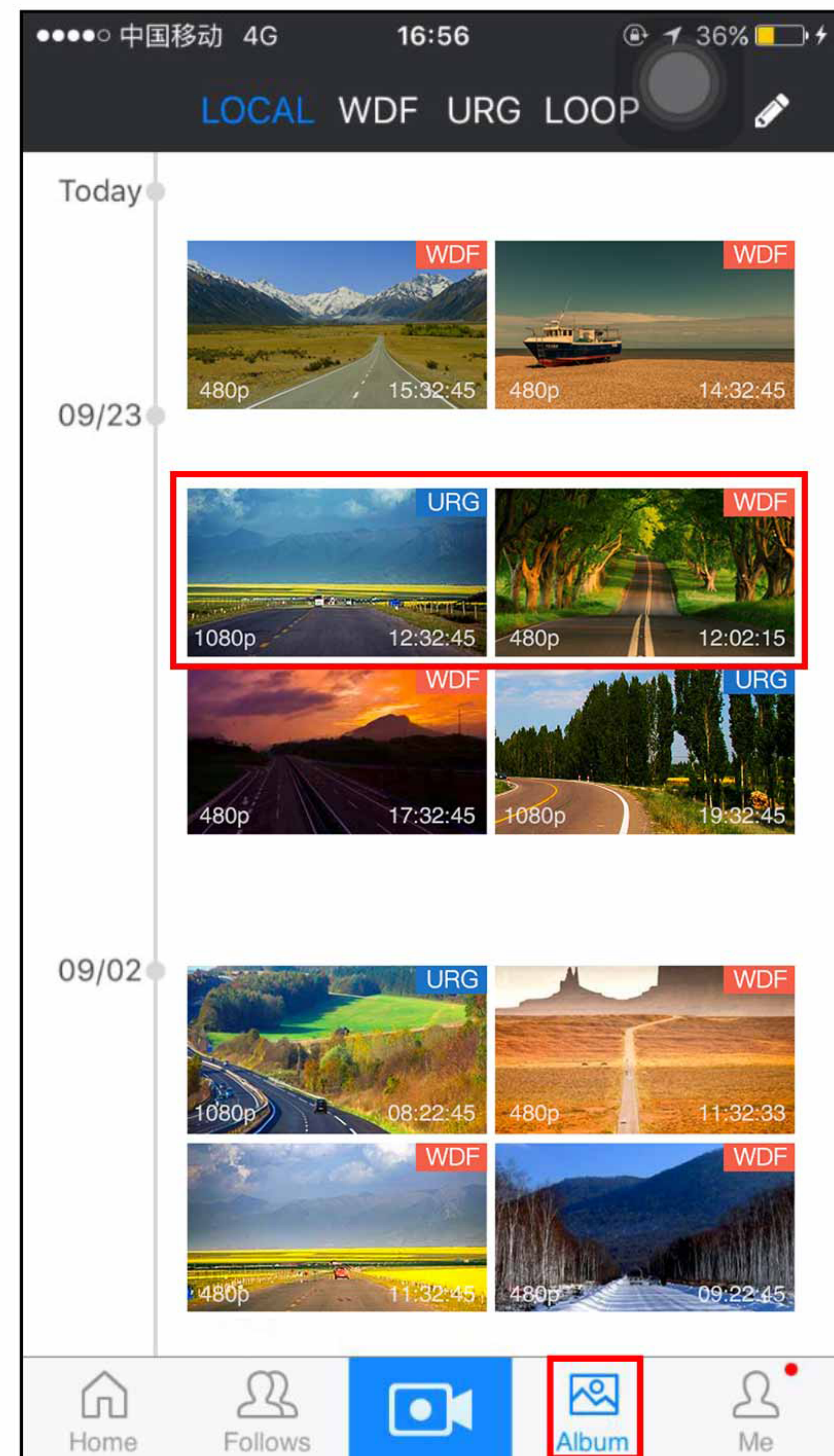
### URG (Emergency videos)

URG refers to Urgent videos, or videos saved when a collision or an emergency braking occurs.

### LOOP

LOOP refers to 3-minute video segments constantly recorded by Goluk dashcam. Go to this section if you would like to view or save a 3 minute video.

To save the loop video, click on the download icon.



**Note:** Older loop videos are automatically overwritten by most recent videos when the SD card is full (approximately every 6 to 8 hours of recording). Make sure you access your video before it becomes overwritten.

## Video Editing

To edit your videos, [take a short video](#) → Tap “Edit Short Video” at the bottom of the screen → Add sound track → [Share](#) or save your video.

## Video Sharing

To share, select your video → Tap Share in the top right-hand corner of your screen → Add comment to your video → Choose the social network you want to share the video on → Hit share.


## Safety Settings

Goluk dashcam has a range of safety features provided by the Smart Go system.

### Fatigue Driving Pre-warning


This feature notifies the driver when the engine has been running for 3 hours straight. It can be disabled.



To disable this feature, tap the blue camera icon on the home screen  → Tap the settings icon in the top right-hand corner of your screen → Slide the “Fatigue Driving Pre-warning” button to the OFF position.


### G-Sensor Sensitivity

This feature allows Goluk dashcam to track sudden braking or vehicle collision and consequently automatically record and save Urgent videos (or Emergency videos).

This feature can be switched OFF or adjusted to your preferred level (Low, Medium or High) by tapping the blue camera icon on the home screen → Tapping the settings  icon in the top right-hand corner of your screen → Sliding the “G-Sensor Sensitivity” button to the OFF position or selecting your preferred level of G-sensor sensitivity.


### Parking Sleep Mode

This feature allows Goluk dashcam to go into low-impact battery-saving mode after 20 minutes of detecting no movement.

To disable this feature, tap the blue camera icon on the home screen → Tap the settings icon  in the top right-hand corner of your screen → Slide the “Parking Sleep Mode” button to the OFF position.


### Parking Security Mode

After the vehicle is parked, Goluk dashcam will activate vibration and motion detection mode, which means 16s videos will be recorded and saved (8s before and after the impact occurs).


To disable this feature, tap the blue camera icon on the home screen → Tap the settings icon  in the top right-hand corner of your screen → Slide the “Parking Security Mode” button to the OFF position.

### Following Distance Safety Warning

Goluk will measure the distance to the car in front of you, If Goluk detects an accident might happen in the next 2.7 seconds, it will sound an alert to remind you to keep a safe distance reducing the chance of a collision.

To disable this feature, tap the blue camera icon on the home screen → Tap the settings icon  in the top right-hand corner of your screen → Slide the “Following Distance Safety Warning” button to the OFF position.

### Delay Shutdown Time

This refers to the time it will take Goluk to shut down after it is disconnected from the power source. To adjust this feature (choose a 10s- or a 60s-mode), tap the blue camera icon on the home screen → Tap the settings icon  in the top right-hand corner of your screen → Choose your preferred mode.



## Compatibility

### App Functionality (Android)

1. If your phone's safety settings do not allow it to create a hot spot, you might not be able to connect your Goluk to the Goluk app.
2. If your server name is AT&T, you might not be able to connect your Goluk to the Goluk app.

**\*Please consult with customer support for further information ([service@goluk.com](mailto:service@goluk.com)).**

**If neither of the above applies, and you are not able to connect to the app, do the following:**

- Go to Settings → More → Cellular Networks → Access Point Names
- Change "wap" to "net"

## FAQ

**Q: What kind of Micro SD should I choose? What is the maximum storage?**

A: A Micro SD (TF) of Class 10 purchased through regular sources. Maximum storage is 64 GB. Around 650 minutes of high quality videos can be recorded and saved with such storage. Substandard cards or counterfeit may lead to damage of device, storage fail and loss of videos.

**Q: What to do if storage is full? How to clear videos in the card?**

A: All videos apart from emergency ones will enter cyclic storage once the set limit is reached. You may clear all videos or delete a particular record via Goluk mobile client application.

Q: It says 'fail to play' when I try to look at real-time videos or replay videos.

A: Please ensure proper Wi-Fi connection between your phone and device. Video playing requires a higher bandwidth. Please operate near the device.

**Q: How to activate Goluk parking security function? Does it require power supply from car battery?**

A: Please activate parking security function on Goluk APP. The device will automatically switch between Security/Normal Mode upon activation. Since cigar lighters of most cars cut power supply after the car is turned off, you will need to install a voltage regulator cable with low-voltage protective function to supply power to your device continuously. Under security mode, the device will prioritize to low power status, and meanwhile the battery voltage regulator will monitor battery voltage. If the power falls below safety level, power supply will be automatically cut off to protect the battery and ensure normal initiation and functioning of the car. Please visit Goluk official website or official WeChat account for enquiries if you would like to purchase a Goluk voltage regulator.

**Q: I'm an Android user. What should I do if I can't connect to the Camera?**

A: First, make sure you have not connected the Camera hotspot in the Wi-Fi list in the Android system settings. If otherwise, long press the 'forget' button. There are 2 main steps for first binding of Goluk Android APP: 1. Connect your phone with the Camera wireless hotspot. Configure information of the Camera and create a phone hotspot. 2. Wait for the Camera to connect to phone hotspot and complete linking. If it shows that connection to Wi-Fi fails in the first step, it is very likely the system version of your phone is not compatible with Goluk APP. Please use another phone of a different model to test if the



Camera functions normally. If you wait for a long time and the Camera still fails to connect, please return to the last page, and restart the Camera. Wait for the blue flash of the Wi-Fi indicator and reconnect. A significant number of versions have been introduced due to certain specific features of the Android platform. Besides, some mainland manufacturer will normally modify the base system of the phone which complicate application configurations. Goluk has already configured to major Android platforms and endeavored to configure to more types of phones.