



Privacy Policy

The Goluk Privacy Policy was updated on
January 1, 2017.

This Privacy Policy applies to Goluk V1, V2 Fleet Management and Video Monitoring Solution (including location service, video monitoring and streaming service, fleet management service, upgrade service, cloud service, etc.), hereinafter referred to as "Goluk products and services".

This policy covers how we collect, use, store and protect your information. Please take a moment to familiarize yourself with our privacy practices. By using Goluk products and services, you agree to Goluk's Privacy Policy.

This Privacy Policy will help you understand the following:

1. Collection and use of information
2. Cookies and other technologies
3. Protection of information
4. Renewal of Privacy Policy



Collection and Use of Information

You may be asked to provide your personal information anytime you are in contact with Goluk or a Goluk affiliated company. Goluk and its affiliates may share this information with each other and use it consistent with this Privacy Policy. They may also combine it with other information to provide and improve Goluk products and services.

Here are some examples of the types of personal information Goluk may collect:

1. Information you provide to Goluk directly. This kind of information is based on the functions of Goluk products and services and can be divided into information pertaining to *core business functions* and information pertaining to *basic business functions* of Goluk products and services. Core business functions include vehicle location service (real-time location service, trajectory service, geo-fence), video service (real-time video, surveillance video, short video, scheduled video), vehicle management (vehicle binding, vehicle operating data, notification service, SOS event service). Basic business functions include operation and maintenance services (fault repair, security precautions, regular maintenance), firmware, software, function upgrade service, cloud storage service, WEB client service. Relevant information pertaining to the above functions information may be stored by Goluk and used for system maintenance and system performance enhancement purposes only. This information is subject to access by Level 1 engineers at Goluk's headquarters in Beijing only.

2. Registration information. While using Goluk products and services, you are required to log in to the registered Goluk account. When setting up a Goluk account, you will need to provide us with the following information: account name, device number IMEI, vehicle license plate (user input), and a password. This information is stored by Goluk for account security purposes only. This information is subject to access by Level 1 engineers at Goluk's headquarters in Beijing only.

3. Location information. When turning on the device and use our location-based services, we may collect and process information about your device, location, whereabouts, and network identity. We may use a variety of technologies, including IP addresses, GPS and other sensors that can provide relevant information. This



information is stored by Goluk for account security purposes only. This information is subject to access by Level 1 engineers at Goluk's headquarters in Beijing only.

4. Log information. When using Goluk products and services, uploaded video information, IP address, type of browser, language of the device, hardware device information, operating system version, network operator information, time log, etc. will be collected and stored by Goluk. To help you get the best service and improve your Goluk products and services, we may make it possible to use mechanisms such as HTML5 and data cache to collect data on your device. This information is stored by Goluk for account security purposes only. This information is subject to access by Level 1 engineers at Goluk's headquarters in Beijing only.

5. We will not use your personal information for other purposes not covered by this Privacy Policy.

Cookies and Other Technologies

A cookie is a mechanism for storing and retrieving information on a client by a server (or script). When you use a Goluk products and services, we will send one or more cookies or name identifiers to your device. When you interact with the Goluk products and services, we allow cookies or identifiers to be sent to Goluk. Cookies usually contain identifiers, site names, and numbers and characters. With the cookie technology, Goluk can remember your preferences, save you the steps to send duplicate information, provide you with personalized service and help you determine the security of your account. Cookies can also help us to calculate flow information, analyze design and effectiveness of the report.

We may send cookies as described in this policy. You may delete cookies based on your preferences. For more information, see AboutCookies.org.



Protection of Information

1. Storage time. Your information is stored as long as your account is active. If you cancel your subscription to Goluk products and services or take the initiative to remove the above information, Goluk will continue to keep your information within 6 months of your deletion, in accordance with the Law and Safety Act.

2. Storage area. Your information is stored in the territory of the People's Republic of China (Hong Kong Special Administrative Region).

3. Safety measures. Goluk online services such as the cloud-based services and Goluk Web Client protect your personal information during transit using encryption such as Transport Layer Security (TLS). When your data is stored by Goluk, we use computer systems with limited access housed in facilities using physical security measures.

We make use of appropriate industry-standard safety measures and technology to store and protect your information from being lost, subject to unauthorized access, disclosure or damage. We ensure the protection of data against malicious attacks.

Renewal of Privacy Policy

If you have any questions or concerns about Goluk's Privacy Policy or data processing or if you would like to make a complaint about a possible breach of local privacy laws, please contact us.

Goluk may update its Privacy Policy from time to time. When we change the policy in a material way, you will be immediately notified by email.